# Why MLTSS is Right for Michigan



### What is Managed Long-Term Services and Supports?

Long-term services and supports covers a broad range of day-to-day services for Michigan's most vulnerable, most of whom have long-term conditions, disabilities, or frailty. Under a managed care model, states partner with health plans, through a competitive contracting process, to administer and coordinate LTSS with a focus on improving health outcomes.

### Michigan Should Adopt MLTSS Statewide

Michigan has a long history with using a managed care model for the delivery of Medicaid, implementing its first programs in 1996. MI Health Link, the state's managed care demonstration program, has already shown success in meeting the health needs of Michiganders. Additionally, Michigan would benefit greatly from expanding access of managed LTSS to all eligible populations statewide, including non-dual eligible individuals.

2.2<sub>+</sub>

Michiganders are enrolled in Medicaid managed care plans. Michigan Health and Human Services, 2022







20% of Michigan's Medicaid population includes older adults and individuals with disabilities.

Kaiser Family Foundation, 2022

Along with meeting the needs of care and improving health outcomes for beneficiaries, managed LTSS programs often deliver higher beneficiary satisfaction and quality of life.

Integration of healthcare services into the Medicaid managed care model leads to better care and health for Michigan's older adults and those with disabilities.

## Medicaid Managed Care Has Already Made a Positive Impact in Michigan:



Helping provide critical care services and increased access to providers through the Children's Special Health Care Services program. NIH, 2011



MI Health Link delivered promising results including high member satisfaction, quality improvements and an effective partnership with supporting Area Agencies on Aging.



billion saved

Saved taxpayers over \$400 million per year and since 2000, over \$9 billion in total.

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plan as a 9 or 10. MI Health Link, 2023

70% of beneficiaries rated their health

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96.1% of beneficiaries gave high ratings to their care coordinators. MI Health Link, 2023

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#### MLTSS Enhances at Home Care

Michigan is committed to enhancing its HCBS and improving access to these vital programs, and continues to work with state legislature to identify shared priorities.

Michigan Home and Community Based Services (HCBS) Spending Plan Update, 2022

- Individuals live longer, healthier, happier lives when they are in their homes and communities, with the right supports in place. While many states are prioritizing HCBS over institutional care for their LTSS programs, Michigan was one of five states with the lowest share of spending on HCBS in FY 2019 compared to spending on institutional care.
  - Centers for Medicare & Medicaid Services, 2021

Community integration and engagement through increased access to HCBS enables individuals to live more independently, better engage socially, and participate in employment opportunities in their communities.

#### Benefits of a Statewide Transition to MLTSS

Shifting all LTSS-eligible populations into managed care is right for Michigan. MLTSS has been successfully implemented in several states and shown to improve care for Medicaid beneficiaries.



#### Higher quality care:

28% higher likelihood of responding favorably to all of CMS's questions related to experience of care and quality of life under MLTSS compared to fee-for-service. Medicaid Section 1115

Demonstrations Summative Evaluation Report. 2020



# Innovative and adaptable services and care plans:

26% of beneficiaries becoming employed through MLTSS employment and independent living program efforts, compared to only 17% of those in fee-for-service (Tennessee).

Managed LTSS Improves Quality of Care 2021



## Increased access to HCBS and coordinated care:

151% increase of individuals receiving HCBS under MLTSS (Tennessee).

Managed LTSS Improves Quality of Care 2021



#### Improved health outcomes:

80% increase in primary care physician visits for MLTSS beneficiaries (Kansas).

Managed LTSS Improves Quality of Care, 2021



#### Person-centered care for individuals with intellectual and/or developmental disabilities:

Beneficiaries are provided with a person-centered service plan that is developed by the care coordinator and is individualized to meet each beneficiary's needs (Kansas). Kansas Department for Aging and Disability Services, 2023