



*Michigan Association of Health Plans*



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**MAHP Connect streamlines physician contacts  
with major Michigan health insurers**

***Michigan Association of Health Plans and Covisint, a Compuware company, partner  
to create online system to reduce administrative costs***

DETROIT – The Michigan Association of Health Plans and Covisint, a [Compuware](#) (NASDAQ: CPWR) company, today announced that several of Michigan's health plans are now using MAHP Connect, to make it easier and faster for health care providers to properly bill patient health insurance plans.

MAHP Connect simplifies the administrative burdens of providers by bringing secure online access to member eligibility, claims status, single-sign-on to all participating plans and other key collaboration tools for multiple health plans. The MAHP system, using [Covisint ExchangeLink](#)<sup>™</sup>, a leading platform-as-a-service offering connecting health care constituents to their information, will help Michigan meet requirements for administrative efficiency by the federal health care reform package ahead of federal mandates and without having to use federal resources.

Today, administrative staff in physicians' offices are forced to log into and out of each health plan's on-line system to check insurance coverages, claim statuses and other similar pieces of information, each requiring different user names, passwords and commands. For example, a practice employing 20 physicians and accepting eight different health plans translates into managing 160 unique user names and passwords.

Using MAHP Connect, physicians or their administrative staffs will be able to log on one time with one ID and password, quickly moving between participating health plans with similar screens and commands in real-time, simplifying the administrative process.

MAHP members currently using MAHP Connect are Great Lakes Health Plan, Health Alliance Plan, HealthPlus of Michigan, Molina Healthcare of Michigan, Michigan Public Health Institute and Priority Health.

"This administrative simplification significantly reduces providers' costs by cutting the time and complexity involved in checking insurance status and billing properly," said Rick Murdock, executive director of MAHP. "If we can help reduce administrative costs, we should be able to hold down premium increases while letting providers focus on delivering quality health care. That's an important requirement under federal health care reform, and a major goal for MAHP members. We expect to see additional insurance plans join MAHP Connect in the months ahead."

According to government studies, administrative costs represent nearly one-third of all health care dollars spent in the U.S. The U.S. spends about \$2.3 trillion annually on health care – about a sixth of the nation's Gross Domestic Product. Health plans are under increasing competition and pressure to find the most efficient and cost effective methods to work together with providers. MAHP Connect and Covisint directly address all of these needs with a solution that securely provides an information sharing backbone, online collaboration tools and other services in a non-disruptive way from a single point of access.

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“Priority Health is proud to partner with MAHP to make life a little easier for our network providers,” said Mike Koziara, vice president of Provider Network Services and Operations at Priority Health. “Providing efficiencies through technology will benefit everyone in health care by allowing providers to devote more resources to patient care and less on administrative tasks.”

"Michigan health plans have set competition aside to collaborate on MAHP Connect, which will reduce administrative costs for thousands Michigan physicians who serve our patients," said Christopher Pike, senior vice president and Chief Information Officer at Health Alliance Plan. "Innovations such as MAHP Connect can help ease physicians' transition to additional health information technology to further increase quality and efficiency while reducing costs."

“Everyone in the healthcare ecosystem – payers, patients, physicians, health systems and others – wants the promise of better care delivered more economically,” said Brett Furst, Covisint Vice President of Healthcare. “Covisint is helping MAHP take advantage of technology in the cloud to deliver on that promise for everyone – simply, securely and effectively.”

Covisint ExchangeLink is a platform-as-a-service (PaaS) ecosystem providing a one-stop shop for health care organizations and caregivers to securely access applications and exchange information across the entire care delivery system. The Covisint solution already serves more than 1,100 health care organizations nationally--representing more than 290,000 physicians and care providers, including entire states, health information exchanges (HIEs), Medicaid programs, health systems and hospitals, as well as health plans.

### **Michigan Association of Health Plans**

The Michigan Association of Health Plans is an industry voice for Michigan’s health care plans. MAHP facilitates communication among members, government, and the industry regarding health care issues of common concern. The mission of the Michigan Association of Health Plans is to provide leadership for the promotion and advocacy of high quality, affordable, accessible health care for the citizens of Michigan.

### **Covisint**

Covisint enables information ecosystems that quickly revolutionize organizations by providing secure communication and collaboration between people and systems in remarkably simple ways. Covisint is a recognized cloud computing pioneer driving the on-demand revolution that helps organizations connect, communicate and collaborate with their partners – enabling anywhere, anytime information. Covisint’s ExchangeLink platform provides industry-specific services for identity management, collaborative portals and data exchange, as well as a third-party application marketplace. Learn more at [www.covisint.com](http://www.covisint.com).

### **Compuware Corporation**

Compuware Corporation, the technology performance company, provides software, experts and best practices to ensure technology works well and delivers value. Compuware solutions make the world’s most important technologies perform at their best for leading organizations worldwide, including 46 of the top 50 Fortune 500 companies and 12 of the top 20 most visited U.S. web sites. Learn more at: <http://www.compuware.com>.