

# Pinnacle Awards

## 2009 Award Recipients

*Business/Operational Performance -  
Commercial*

IMPROVING MEMBER ACCESS TO COST INFORMATION  
GRAND VALLEY HEALTH PLAN

*Business/Operational Performance -  
Medicaid*

GREEN LIGHT GO!  
MIDWEST HEALTH PLAN

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*Clinical Service Improvement -  
Commercial*

SPINE CENTERS OF EXCELLENCE  
PRIORITY HEALTH

*Honorable Mention:*

PATIENT CENTERED MEDICAL HOME PILOT  
PRIORITY HEALTH

*Clinical Service Improvement -  
Medicaid*

CARING FOR CULTURE – CARING FOR WOMEN  
MIDWEST HEALTH PLAN

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*Chronic Disease Management -  
Commercial*

IMPROVING ANTIDEPRESSANT MEDICATION  
COMPLIANCE  
HEALTH ALLIANCE PLAN

*Chronic Disease Management - Medicaid*

CARDIOCOM TELEHEALTH  
GREAT LAKES HEALTH PLAN

*Care Management for Medicare  
Populations - Medicare Advantage*

HAP'S IN-HOME CARE PROGRAM  
HEALTH ALLIANCE PLAN

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*Health Care Technology - Commercial*

MY RX CHOICES PRESCRIPTION SAVINGS PROGRAM  
PHYSICIANS HEALTH PLAN OF MID-MICHIGAN

*Health Care Technology - Medicaid*

THE RIGHT CALL AT THE RIGHT TIME  
HEALTH PLAN OF MICHIGAN

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*Community Outreach/Partnerships  
(Single Plan)*

SENIOR SPLASH & MOM'S IN MOTION  
HEALTH ALLIANCE PLAN

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*Collaborative Community Health  
Initiatives*

CHILDREN'S HEALTHCARE ACCESS PROGRAM PILOT  
PRIORITY HEALTH  
UNITED WAY  
FIRST STEPS KENT

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*Nursing Award*

MATCH ASTHMA CASE MANAGEMENT PROGRAM  
KAREN MEYERSON, MSN, RN, FNP-C, AE-C  
JAN ROBERTS, RN, AE-C  
PATTI BIHN, RN, AE-C